

COOPERSTOWN FOOD PANTRY

ANNUAL REPORT

2017

The mission of the Cooperstown Food Pantry is to alleviate hunger in northern Otsego County.

The Cooperstown Food Pantry celebrated 40 years of community service in 2017, providing an important safety net for area families forced to choose between paying for utilities, medicine, gasoline or food.

After 40 years as an all-volunteer organization, the two volunteer directors, the Oversight and Advisory Board and the First Presbyterian Church of Cooperstown agreed that it had become necessary to hire a full time paid executive director for the food pantry. The Scriven Foundation concurred and provided about 75% of the projected salary required. A search committee interviewed and evaluated 23 applicants. Stacey Smith was hired and began her work with us on November 8th. Audrey Murray and Antoine Bourbon-Parme, now former co-directors, will continue as active volunteer members of the team led by Ms. Smith. The food pantry's continued association with the First Presbyterian Church of Cooperstown, whose ongoing support permits us to utilize their buildings rent-free, is a reflection of their generosity and commitment to serve those in need. Ms. Smith is an employee of the church, her salary is paid for by the Cooperstown Food Pantry utilizing grants and fund raising efforts.

We continue to be blessed with sufficient income to meet the needs of those who come to us for assistance. Please see the attached 2017 Financial Report for details of income and expenses.

In 2017, 621 households made 2,453 visits. The number of visits to the pantry increased by 3.5% as compared to last year, averaging 204 visits per month. 674 visits were made by persons over the age of 65, a 33% increase and our highest recorded. As in past years, about half (46%) of our clients visit only once or twice a year, 6% (40 families) used our pantry 11, 12 or more times in 2017. While the number of *households* using the food pantry increased by only 3, we fed an average of 810 *people* a month, a 6% increase over 2017. A record 996 people were assisted in November. 170 new households (no visits in the past 3 years) were assisted, a 22% increase. Details of pantry use may be found in the attached report.

We continue to give 5 days worth of food, 3 meals a day, for every person in the household. Clients are asked to visit no more than once a month whenever possible, but encouraged to visit weekly for fresh produce and bakery items when available.

Our service area, northern Otsego County, remains unchanged. We ask for proof of address for new clients as part of our intake interview. Those persons who request assistance from outside our service area are helped once, and then referred to other food pantries in their area.

We are fully staffed with a minimum of two people on each two hour shift. We have a pool of substitute volunteers, and have in place an email system to assist with scheduling. Our active volunteer list, including those who help us once a month on

delivery days, numbers about 100. Hours of operation were unchanged this year. We are open Monday through Friday 10 am to 4 pm, and every Saturday 10 am till noon.

We completed our eighth successful year of a voucher program with the Cooperstown Farmers' Market. Clients enjoy the fresh fruits and vegetables; farmers appreciate the business (and are often very generous to our clients, giving more than the vouchers are worth). Several farmers make substantial donations of produce to us on market days. A program designed to encourage children to eat more fresh fruits and vegetables "Give 'em a Sprout-Out" vouchers for the Farmers' Market are offered to all families with children 16 and under, allowing kids to make their own choices at the market. Fresh produce was also received from the newly expanded Kid Garden at Cooperstown Elementary School and local gardeners.

The Cooperstown Food Panty has been designated a "Best Practice Pantry" by The Regional Food Bank of Northeastern New York. Our Volunteer Handbook and record keeping documents, along with photographs and video of our office, storage, and inventory set-up are being used by the Regional Food Bank for outreach and educational programs in their 23 county region. Food pantries that are new and/or experiencing difficulties are often referred to us by the Regional Food Bank for assistance and support.

We began a children's supplemental nutrition program "The Backpack Program" in partnership with our Regional Food Bank in 2010. We are one of 190 schools, serving more than 5,500 children each week, affiliated with The Regional Food Bank of NENY. This national program supplies children at risk of food insecurity with a backpack full of child friendly food every Friday afternoon after school. Backpacks are distributed confidentially; only the child's guidance counselor and teacher know who the recipients are. The Leo Club at Cooperstown High School collects, packs, and helps distribute the backpacks weekly as a community service project. In the 2016-2017 school year we enrolled 47 Cooperstown Central School students - Head Start through high school. 1,533 backpacks containing over 16,000 pounds of food – the equivalent of 9,198 meals were distributed. The average backpack weighs 11 lbs. \$185 funds one child for the school year. Designated donations are made directly to the Regional Food Bank and are not reflected in our budget; we maintain our own designated fund to support the program. A monthly summer supplemental distribution to selected families with children (most are Backpack Program participants during the school year) began in 2015. We are delighted to report that Milford, Cherry Valley, and Richfield Springs, as well as several schools in Oneonta and further afield now have Backpack programs underway using our model. Our Regional Food Bank is using our success as a template for other schools too far from them to use their usual weekly distribution plan.

157 families in the Cooperstown Central School district utilized our food pantry in 2017. Of those 157 households, 100 (64%) included children aged birth to 17 years.

382 of the 621 households (62%) that utilized the food pantry in 2017 included children. The average number of children per household is 2.5.

A Children's Supplemental Nutrition Fund, established in 2012, is designated for bread and fresh fruit for the Backpack Program, summer Backpack boxes, "Give 'em a Sprout-Out" vouchers, and snacks for children at Cooperstown Elementary School who are unable to provide their own.

In December 2015, we joined Price Chopper's Fresh Recovery program via our Regional Food Bank. Meat and seafood frozen on their sell-by dates as well as deli, dairy and produce which despite having reached their sell-by dates, are still safe and edible, are

picked up and delivered to us daily. This is in addition to the day old bakery products we have been receiving for many years. In October of 2017, we expanded our outreach adding the Price Chopper in Richfield Springs to the Cooperstown store. This has enabled smaller local food pantries from Milford, Hartwick and Richfield Springs to participate by picking up what they need directly from us. We receive an average of 10,000 lbs per month, which would otherwise be discarded. Price Chopper employees (several of whom are clients) are enthusiastic partners in this endeavor to prevent food waste. Schneider's Bakery continues to donate day old bakery products twice a week.

Our Oversight and Advisory Board has completed its seventh year. Members in 2017 included Sharon Oberriter, president, Eric Hill, vice president, Barbara Luhmann secretary, Jennifer Howard treasurer, Mary Reitz, Reverend Betsy Jay, Keith Willcox, Douglas Luhmann, Anne Blabey, Dr Eric Mooney, Angus Mackie, Maryann Dietz, Father Dane Boston, and Kathy Chase .

Respectfully submitted,

Audrey Murray
Antoine Bourbon-Parme
Stacey Smith
Directors, Cooperstown Food Pantry

Who uses the Food Pantry?

HOUSEHOLDS THAT UTILIZED FOOD PANTRY

2007	516	all of Otsego County
2008	637	included 9 months all of Otsego County, 3 months northern Otsego County
2009	514	northern Otsego County
2010	521	northern Otsego County, (1.3% increase)
2011	619	northern Otsego County, (19% increase)
2012	643	northern Otsego County, (4% increase)
2013	588	northern Otsego County, (8.5% decrease)
2014	567	northern Otsego County, (3.6% decrease)
2015	600	northern Otsego County, (5.8% increase)
2016	618	northern Otsego County, (3% increase)
2017	621	northern Otsego County, (0.5% increase)

Percentage of People Over Age 65

2007	11.3%	2010	12.5%	2013	14.8%	2016	22%
2008	15%	2011	12.4%	2014	19.2%	2017	27%
2009	10.5%	2012	15%	2015	19.8%		

Households with Children

In 2014, $335/567=63\%$ of households served included children aged birth to 17 years
2015, $359/600=60\%$
2016, $350/618=57\%$
2017, $382/621=62\%$

Households in the Cooperstown Central School District:

2010	145/521 households (28%)
2011	173/619 households (28%)
2012	207/643 households (32%)
2013	201/588 households (34%)
2014	168/567 households (30%) 54% include children
2015	162/600 households (27%) 62% include children
2016	153/618 households (25%) 61% include children
2017	157/621 households (25%) 64% include children

Average number of children in each household is 2.5.

Households with Dogs Served by Caplan-Bensley Grant

2015	272/600	45% of households served
2016	398/618	64% of households, increase most likely due to improved record keeping
2017	398/621	64% of households served

TOTAL NEW CLIENT HOUSEHOLDS

Defined as no visits in the past three years

2007	212	all of Otsego County
2008	225	9 months all of Otsego County, 3 months northern Otsego County
2009	215	northern Otsego County
2010	174	northern Otsego County, (19% decrease)
2011	213	northern Otsego County, (22.4% increase)
2012	178	northern Otsego County, (16.4% decrease)
2013	107	northern Otsego County, (40% decrease)
2014	135	northern Otsego County, (26% increase)
2015	143	northern Otsego County, (6% increase)
2016	139	northern Otsego County, (4% decrease)
2017	170	northern Otsego County, (22% increase)

COMMUNITIES SERVED

Cooperstown

2010: 93 households (18%)
2011: 109 households (18%)
2012: 137 households (21%)
2013: 133 households (23%)
2014: 112 households (20%)
2015: 118 households (20%)
2016: 103 households (17%)
2017: 101 households (16%)

Richfield Springs

2010: 83 households (16%)
2011: 103 households (17%)
2012: 101 households (16%)
2013: 84 households (14%)
2014: 89 households (16%)
2015: 105 households (17.5%)
2016: 97 households (16%)
2017: 80 households (13%)

Cherry Valley

2010: 54 households (10.4 %)
2011: 62 households (10%)
2012: 70 households (11%)
2013: 60 households (10%)
2014: 55 households (10%)
2015: 55 households (9%)
2016: 56 households (9%)
2017: 45 households (7%)

Edmeston

2010: 41 households (7.9%)
2011: 51 households (8%)
2012: 53 households (8%)
2013: 46 households (8%)
2014: 55 households (10%)
2015: 55 households (9%)
2016: 60 households (9.7%)
2017: 61 households (9.8%)

Hartwick

2010: 38 households (7.3%)
2011: 53 households (8.5%)
2012: 55 households (8.5%)
2013: 56 households (9.5%)
2014: 52 households (9%)
2015: 41 households (7%)
2016: 45 households (7.3%)
2017: 44 households (7%)

Milford

2010: 29 households (5.6%)
2011: 28 households (4.5%)
2012: 24 households (4%)
2013: 23 households (4%)
2014: 25 households (4.4%)
2015: 22 households (3.6%)
2016: 24 households (3.9%)
2017: 26 households (4.2%)

New Berlin

2010: 21 households (4%)
2011: 27 households (4.4%)
2012: 30 households (4.6%)
2013: 25 households (4.2%)
2014: 23 households (4%)
2015: 23 households (3.8%)
2016: 32 households (5.2%)
2017: 35 households (5.6%)

Burlington Flats

2010: 17 households (3.3%)
2011: 21 households (3.4%)
2012: 17 households (2.6%)
2013: 20 households (3.4%)
2014: 24 households (4.1%)
2015: 26 households (4.3%)
2016: 24 households (3.9%)
2017: 30 households (4.8%)

Mt Vision

2010: 12 households (2.3%)
2011: 15 households (2.4%)
2012: 18 households (2.5%)
2013: 15 households (2.5%)
2014: 19 households (3.4%)
2015: 14 households (2.3%)
2016: 17 households (2.75%)
2017: 18 households (2.9%)

Fly Creek

2010: 14 households (2.7%)
2011: 11 households (1.8%)
2012: 15 households (2.3%)
2013: 12 households (2%)
2014: 4 households (0.7%)
2015: 9 households (1.5%)
2016: 5 households (0.8%)
2017: 12 households (2%)

West Winfield

2010: 11 households (2.1%)
2011: 14 households (2.7%)
2012: 14 households (2.3%)
2013: 10 households (1.7%)
2014: 14 households (0.18%)
2015: 14 households (2.3%)
2016: 22 households (3.6%)
2017: 24 households (3.8%)

Worcester, Decatur

2010: 10 households (2%)
2011: 15 households (2.4%)
2012: 8 households (1.2%)
2013: 8 households (1.4%)
2014: 3 households (0.6%)
2015: 6 households (1%)
2016: 8 households (1.3%)
2017: 7 households (1.1%)

Roseboom

2010: 6 households (1%)
2011: 13 households (2.1%)
2012: 11 households (1.7%)
2013: 11 households (1.7%)
2014: 14 households (0.18%)
2015: 12 households (2%)
2016: 10 households (1.6%)
2017: 13 households (2%)

Schuyler Lake

2010: 9 households (1.7%)
2011: 14 households (2.7%)
2012: 12 households (1.9%)
2013: 13 households (2%)
2014: 14 households (0.18%)
2015: 18 households (3%)
2016: 17 households (2.75%)
2017: 17 households (2.7%)

Schenevus

2010: 8 households (1.3%)
2011: 6 households (1%)
2012: 5 households (0.8%)
2013: 9 households (1.6%)
2014: 8 households (1.4%)
2015: 8 households (1.3%)
2016: 15 households (2.4%)
2017: 17 households (2.7%)

Springfield, East Springfield, Springfield Center

2010: 6 households (1%)
2011: 10 households (1.6%)
2012: 20 households (3%)
2013: 18 households (3%)
2014: 15 households (2.6%)
2015: 19 households (3.2%)
2016: 12 households (2%)
2017: 9 households (1.4%)

Westford

2010: 6 households (1%)
2011: 7 households (1.1%)
2012: 8 households (1.2%)
2013: 7 households (1.3%)
2014: 6 households (1%)
2015: 8 households (1.3%)
2016: 7 households (1.1%)
2017: 8 households (1.2%)

Maryland, Portlandville

2015: 5 households (0.8%)
2016: 13 households (2.1%)
2017: 24 households (3.9%)

Other

2013: 20 households (3.4%)
2014: 26 households (4.6%)
2015: 31 households (5%)
2016: 47 households (7.6%)
2017: 27 households (4.3%)

Homeless Households

2013: 2
2014: none documented
2015: 1
2016: 3
2017: 2

How often do people visit the Food Pantry?

TOTAL VISITS

2007	1,310	average number of people per month: 398
2008	1,683 (28% increase)	average number of people per month: 514
2009	1,586 (8% decrease)	average number of people per month: 419
2010	1,811 (14% increase)	average number of people per month: 547
2011	2,308 (27.4% increase)	average number of people per month: 672
2012	2,398 (4% increase)	average number of people per month: 693
2013	2,086 (13% decrease)	average number of people per month: 631
2014	2,184 (4.7% increase)	average number of people per month: 685
2015	2,365 (8.3% increase)	average number of people per month: 748
2016	2,370 (0.2% increase)	average number of people per month: 764,
2017	2,453 (3.5% increase)	average number of people per month: 810

2017 HOUSEHOLD VISITS

In 2017, 621 households utilized the Cooperstown Food Pantry. 2,453 visits were recorded.

31% : 192 households visited once
15% : 94 households visited twice
11% : 66 households visited 3 times
9.5% : 59 households visited 4 times
6.1% : 38 households visited 5 times
5.3% : 33 households visited 6 times
3.5% : 22 households visited 7 times
4.5% : 28 households visited 8 times
3.2% : 20 households visited 9 times
1.8% : 11 households visited 10 times
2.7% : 17 households visited 11 times
2.7% : 17 households visited 12 times
0.1% : 6 households visited 13 or more times

AVERAGE NUMBER OF MONTHLY HOUSEHOLD VISITS

2007	109	visits	2014	182	visits (4.7% increase)
2008	149	visits	2015	197	visits (8.3% increase)
2009	132	visits	2016	198	visits
2010	154	visits (17% increase)	2017	204	visits (3% increase)
2011	192	visits (25% increase)			
2012	200	visits (4.2% increase)			
2013	174	visits (13% decrease)			

HOUSEHOLDS THAT VISIT ONCE PER YEAR

2007	247 / 516 =48%	2014	174/567= 31%
2008	299 / 637=47%	2015	184/600= 31%
2009	220 / 514=43%	2016	192/618=31%
2010	175/521=34%	2017	192/621=31%
2011	199/619=32%		
2012	199/643=31%		
2013	202/588= 34%		

HOUSEHOLDS THAT DIDN'T VISIT FROM PREVIOUS YEAR

2007	??? no 2006 data available
2008	104 households visited in 2007, but not in 2008 (all of Otsego County)
2009	338 households visited in 2008, but not in 2009 (9 months all of Otsego Cty)
2010	167 households visited in 2009, but not in 2010
2011	168 households visited in 2010, but not in 2011
2012	198 households visited in 2011, but not in 2012 (18% increase)
2013	228 households visited in 2012, but not in 2013 (15% increase)
2014	210 households visited in 2013, but not in 2014 (8% decrease)
2015	48 households visited in 2014, but not in 2015 (77% decrease)
2016	180 households visited in 2015, but not in 2016
2017	192 households visited in 2016, but not in 2017

Record of Deliveries from The Regional Food Bank of Northeastern New York 2017

Regional Food Bank delivery weights 2017:

January: 18,089 lbs	February: 16,676 lbs	March: 11,850 lbs.	April: 14,660 lbs
May: 17,465 lbs	June: 13,873 lbs	July: 13,967 lbs	August: 17,685 lbs
Sept.: 13,060 lbs	October: 14,205 lbs	Nov.: 12,666 lbs	December: 16,880lbs

Average delivery weights:

2012: 13, 889 lbs	2017: 15,090 lbs
2013: 10,595 lbs	
2014: 12,128 lbs	
2015: 15,404 lbs	
2016: 15,399 lbs.	

Total delivery weights:

2012: 166,663 lbs	2017: 181,076 lbs (-2%)
2013: 127,144 lbs (-24%)	
2014: 145,542 lbs (+14.5%)	
2015: 178,782 lbs (+23%)	
2016: 184,786 lbs (+3.4%)	

Note: the 2015 increase in delivery weight is due in large part to the increased amounts of salvage frozen meat and seafood available to us, as well as the salvage dog food provided by the Caplan-Bensley Foundation.

Price Chopper Fresh Recovery weights:

Cooperstown store, 7 days a week:

January: 5,724 lbs.,	February: 5,358 lbs.,	March: 6,318 lbs.,	April: 4,250 lbs.,
May: 3,768lbs.,	June: 3,299 lbs.,	July: 3,944 lbs.,	August: 5,845 lbs.,
Sept.: 5,087 lbs.,			

In October we added Richfield Springs store 5 days a week:

October: C, 5,283lbs. RS 4,096	November: C, 5,951 lbs. RS 4,782
December: C, 4,967 lbs	RS, 4,987 lbs

Average monthly Fresh Recovery delivery weight for 2017: 6,138 lbs

Total Fresh Recovery weight for 2017: 73,659 lbs

Cooperstown Food Pantry Client Log

	VISITS	NEW	CHILDREN	ADULTS	OVER 65	TOTAL
January 2007	105	19	150	218	16	384
2008	165	29	265	317	29	611
2009	123	18	161	234	15	410
2010	170	20	243	449	21	713
2011	174	18	204	371	24	596
2012	245	27	323	513	32	868
2013	220	14	260	477	28	765
2014	201	18	266	422	38	726
2015	219	13	272	465	47	784
2016	228	13	275	489	46	810
2017	218	25	308	498	44	850
February 2007	73	13	95	142	5	242
2008	92	13	116	187	14	317
2009	84	11	111	156	16	283
2010	113	10	121	231	6	358
2011	130	15	131	264	24	419
2012	175	11	198	371	21	590
2013	167	12	194	360	21	575
2014	138	7	170	297	26	493
2015	161	9	203	340	39	582
2016	157	5	183	357	34	574
2017	174	13	216	375	53	644
March 2007	90	16	146	165	8	319
2008	127	14	200	228	25	453
2009	128	11	160	304	15	479
2010	145	11	162	328	19	509
2011	176	16	182	373	22	577
2012	191	12	242	404	22	668
2013	175	6	208	386	26	620
2014	172	10	221	373	43	637
2015	196	10	241	403	38	682
2016	201	11	246	457	42	745
2017	182	7	220	402	49	671
April 2007	92	17	124	164	13	301
2008	136	26	208	279	18	505
2009	124	9	184	237	19	440
2010	144	17	193	299	16	508
2011	162	12	183	341	22	546
2012	176	14	189	404	26	619
2013	161	3	175	317	24	516
2014	182	13	268	408	26	702
2015	185	5	253	434	24	711
2016	192	6	224	433	40	697
2017	182	4	241	413	37	691

May	2007	106	13	172	213	14	399
	2008	161	24	249	300	31	580
	2009	115	12	162	254	19	435
	2010	108	12	133	231	16	380
	2011	173	15	207	374	28	609
	2012	200	14	247	407	35	689
	2013	155	3	194	352	23	569
	2014	173	7	246	375	36	657
	2015	168	9	235	373	43	651
	2016	175	10	244	414	40	700
	2017	174	11	243	427	61	731
June	2007	91	10	160	167	5	332
	2008	137	16	203	220	22	445
	2009	141	18	215	295	23	533
	2010	140	14	207	295	15	517
	2011	185	11	242	401	22	665
	2012	180	5	202	379	27	608
	2013	168	14	193	373	27	593
	2014	163	14	233	353	29	615
	2015	205	9	285	461	37	783
	2016	188	8	255	445	35	735
	2017	198	6	281	471	65	817
July	2007	121	23	186	247	15	448
	2008	159	14	254	346	25	625
	2009	142	15	219	308	12	539
	2010	142	13	196	314	18	528
	2011	185	15	252	380	18	650
	2012	192	17	237	424	36	697
	2013	170	9	230	358	26	614
	2014	183	15	263	383	51	697
	2015	203	9	310	480	34	824
	2016	191	13	304	456	35	795
	2017	196	7	283	454	65	802
August	2007	113	19	166	241	12	419
	2008	169	32	254	344	19	617
	2009	109	13	174	246	12	432
	2010	155	14	197	366	16	579
	2011	218	16	321	485	21	827
	2012	200	18	230	449	32	711
	2013	169	13	215	363	29	607
	2014	187	14	305	401	40	746
	2015	186	7	255	431	45	731
	2016	203	23	322	455	44	821
	2017	202	11	330	487	44	861
September	2007	115	20	195	229	15	439
	2008	170	22	297	316	26	639
	2009	126	22	186	279	12	477
	2010	128	8	176	279	18	473
	2011	210	17	269	471	17	757
	2012	205	10	267	421	25	713
	2013	168	8	210	371	18	599

	2014	186	11	270	414	24	703
	2015	196	8	284	457	39	780
	2016	197	11	272	446	56	774
	2017	204	14	298	447	54	799
October	2007	135	11	210	266	16	492
	2008	131	12	211	246	19	476
	2009	137	16	220	331	8	559
	2010	182	24	242	372	33	647
	2011	214	27	277	426	30	733
	2012	225	24	288	514	23	825
	2013	172	11	223	392	21	636
	2014	223	10	319	504	36	859
	2015	205	15	265	484	43	792
	2016	221	15	308	496	50	854
	2017	233	15	391	538	53	892
November	2007	153	21	256	312	19	587
	2008	127	14	221	274	14	509
	2009	168	38	252	377	5	634
	2010	197	17	231	422	23	676
	2011	255	33	309	509	31	849
	2012	240	16	266	529	18	813
	2013	193	7	259	428	27	714
	2014	199	9	287	440	42	769
	2015	226	14	301	508	48	857
	2016	220	12	303	525	47	875
	2017	256	9	345	579	72	996
December	2007	116	30	160	248	10	418
	2008	110	9	174	206	12	392
	2009	189	32	246	429	11	686
	2010	187	14	253	394	26	671
	2011	226	18	315	495	28	838
	2012	168	10	179	325	16	520
	2013	168	7	222	378	39	639
	2014	177	7	200	384	28	612
	2015	216	18	290	482	30	802
	2016	197	11	264	455	37	756
	2017	234	10	346	539	77	962

